

KNOW YOUR NEIGHBORHOOD

Fill in the blanks below so that you have the names and contact information for your closest neighbors. Take a photo, plug the information into your mobile phone, or keep this sheet somewhere safe where you can access it quickly in an emergency.

STREET NAME: _____

NAME:
ADDRESS:
PHONE:

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STREET NAME: _____

STREET NAME: _____

SEE SOMETHING, SAY SOMETHING

(707) 253-4451



SAFER COMMUNITY NEIGHBORHOOD WATCH



SAFE REPORTING

SEE SOMETHING, SAY SOMETHING | CALL (707) 253-4451 OR 911

Your safety is our #1 priority. If you need to report suspicious activity, safely gather information on what is happening around you. Record details, like:

- Vehicle make, model, color, and characteristics
- License plate number(s)
- Location (address, street name, and landmarks)
- Physical description of individual(s) including clothing, tattoos, piercings, scars, etc.

NIXLE

Visit www.nixle.com or text your zip code to 888777 to receive text and email notifications regarding urgent or emergency situations, including:

- Public Safety Power Shutoffs (PSPS)
- Severe weather conditions
- Missing persons
- Major events

CITY MANAGER'S UPDATES

Sign up for updates from our City Manager. Stay informed on news, updates, events, and activities happening in our community. Visit www.cityofamericancanyon.org/citymanager to register.

WHILE YOU'RE AWAY...

Following these tips may save you some heartache while you are traveling away from home:

- Have your packages delivered to your family members or your workplace. Porch Pirates are criminals who are known to steal packages from front porches.
- Lock all doors and windows, even if you will be away for a short period of time.
- Let your neighbors know when you will be away for an extended period of time so they can keep an eye on your home.
- Avoid sharing posts on social media about your vacation; this can tip off criminals and may make your home a prime target.

IDENTITY THEFT

WHY CRIMINALS CHOOSE IDENTITY THEFT

- To open credit cards and make purchases under your identity.
- To transfer or hide money under your identity.
- To rent cars under your identity to commit crimes.
- To rent hotel rooms under your identity to carry out illegal activities.

COMMON TARGETS & WHAT THEY ARE TAKING

Criminals love unattended purses, wallets, gym bags, and backpacks, as much as they love digging through mailboxes. They are on the hunt for driver licenses, IDs, passports, car registration, credit cards, debit cards, and checks.

WHAT TO DO

- If your financial information has been compromised, contact your financial institution(s) immediately.
- Contact all credit reporting agencies to verify and monitor all recent inquiries and accounts.

YOUR HOME

Remember, criminals want an EASY TARGET. With a few DIY home projects and simple everyday tasks, you can prevent your home from becoming a target.

TREES, BUSHES, & GRASS

Keep your trees, bushes, and grass trimmed to eliminate natural camouflaging and hiding places for criminals.

A WELL KEPT EXTERIOR

Unkept homes give the appearance of being vacant. A vacant home is an easy target. Eliminate the following:

- Overgrown landscape
- Newspapers in the driveway
- Trash cans left out for days
- Cars parked in the same spot for multiple days in a row

PROPER LIGHTING

Proper lighting detours criminals. Add lighting to side yards, backyards, and driveways to make activities visible to neighbors and people passing by. Consider installing battery or solar-powered flood lights.

SECURITY & SURVEILLANCE

There are lots of products available to help you keep your home and valuables protected, including:

- Solid core doors
- Deadbolt locks
- Security pins or locks on all windows and sliders
- Video doorbells
- Surveillance cameras
- Signage warning of dogs and security measures
- Timers to automatically turn on lights or radios

FRAUD, CONS, & SOLICITORS

DO YOUR RESEARCH

- Find your own contractor and say no to door-to-door offers.
- Ask around! Get a referral from family, co-workers, or the community on business recommendations.
- Insist on a written contract; keep a copy for your records.
- Verify business credentials and licenses.
- Obtain several other estimates to ensure you are being quoted a fair price for quality services.
- Do not pay in cash.
- Do not pay in full before you have a copy of the signed contract.

DOOR-TO-DOOR SOLICITORS

- Solicitors are permitted from sunrise to sunset.
- Solicitors must be licensed through the City.
- Verify at <https://businesslicense.cityofamericancanyon.org/PrimeWeb>
- Solicitors must have a license and verification with them and must present this paperwork upon request.

TELEMARKETERS

- Register your home or mobile phone at www.donotcall.gov.
- The IRS, FBI, or any other government agency will never call to solicit money or ask for gift card codes.
- Do not provide personal or financial information.
- The best thing to do is hang up if you feel you are being scammed.

RESOURCES

- www.usa.gov/common-scams-frauds
- www.bbb.org/us/news/scams
- www.consumer.ftc.gov/features/scam-alerts

MAIL THEFT & PREVENTION

Mail theft is a relatively easy way for criminals to gain access to your financial and personal information. Consider these methods of protection:

- Locked mailbox
- P.O. Box
- Check your mail daily
- Sign up for Informed Delivery with USPS to review what will be in your mail delivery each day (informedelivery.usps.com)
- Ask your bank to send your debit card, credit card, and checks to the bank instead of your home

VEHICLE PROTECTION

Practice these safety tips to discourage and detour criminals from breaking into your vehicle:

- Do not leave backpacks, shopping bags, or laptop bags in your vehicle, especially in plain view.
- Never leave your vehicle running unattended.
- Never leave a spare key inside, on, or around your vehicle; criminals are on the lookout for spare keys.
- Never leave your garage door opener in the vehicle as this gives criminals easy access to your house.
- Park in well-lit and populated parking lots.
- Do not leave electronic devices (e.g. phones, tablets, and other mobile devices) in your vehicle EVER.

REGISTER YOUR DEVICE

To help in the event of a crime at your home or in your neighborhood, consider registering your camera surveillance system at www.cityofamericancanyon.org/lobospack.

NEIGHBORHOOD WATCH

MEET LOBO, OUR NEIGHBORHOOD WATCH CAPTAIN!

Lobo and the American Canyon Police Department make the best crime prevention team! Lobo wants you to know we have lots of resources available to help keep your home and neighborhood safe.

JOIN LOBO'S PACK

Lobo's Pack is our Neighborhood Watch Program. Sign up today at the website below. By signing up, you will be the FIRST to receive updates about what's going on in our community.

[WWW.CITYOFAMERICANCANYON.ORG/LOBOSPAC](https://www.cityofamericancanyon.org/lobospack)K

